March 2019 AAC Staff Report

Sierra/Circulation (Molly)

- Molly is working on the Annual Patron Purge and will contact you if she has any questions or needs you to check any patron accounts.
- This is a reminder that Molly offers Circulation/Patron Registration trainings and Offline Circ trainings for any new staff or those who want a refresher. Please contact her at mlawlor@owlsweb.org or 920-832-6365.

Encore/InfoSoup update (Evan)

Please contact Evan regarding InfoSoup & WPLC updates and contact Chad to request InfoSoup promotional materials.

- Transparent Language went live in February. We sent out some promotional material recently and will have extra copies available at AAC. On the InfoSoup home page there is now a Language Learning section with links to sign up or login to Transparent Language. There is also a link on the Research & Learning drop-down menu.
- There is a new InfoSoup page Online Newspapers: Historic & Current that highlights our subscription to Wisconsin Newspaper Archive, some of the new Badgerlink newspaper resources, local InfoSoup newspaper collections and indexes, and other newspaper resources available online. There is currently a What's Simmering post on InfoSoup promoting this page. You can also find a link to it from the Research & Learning drop-down menu, on the main InfoSoup page in the research section, as well as "see also" references on the digital collections and Local History pages. If there is something you think should be added to this page, please send us your suggestions.
- We are working on a Libby brochure and should have that ready to hand out at the AAC meeting. Also, a "Local History @ Your Library" Brochure is in the works, which we should have ready by the May AAC meeting. Please send us your suggestions and ideas for any InfoSoup promotional materials and let us know if you need additional materials sent to your library.
- February was the last month that Ancestry Library Edition was available at all libraries through an OWLSnet subscription. I have left a note on InfoSoup that the resource is still available at the Appleton Public Library and all Door County Library locations.

WPLC/OverDrive update (Evan)

- The 2019 OverDrive patron survey has been completed. An Overview of the Results and the full survey results have been posted. We had the largest response ever (8792). I don't think there is anything too surprising in the results. Overall, 93% of respondents are satisfied or very satisfied with their experience using Wisconsin's Digital Library but, not surprisingly, satisfaction with wait time was not nearly as high.

Wait Time Satisfaction

	satisfied/very satisfied	dissatisfied/very dissatisfied
eBooks	58%	42%
audiobooks	63%	37%

The majority of respondents, however, were still more likely to place a hold on high hold items rather than look for other options. While not minimizing the holds problems, usage continues to increase. Checkouts for InfoSoup libraries were up in 2018, 10% for eBooks and 20% for audiobooks.

The question on platform preference for using the digital library likely under represented Libby users because OverDrive was not able to put a link to the survey in the Libby app, whereas desktop and OverDrive app users were presented with a survey link.

The Library version of the survey should be going out soon and we encourage you and your staff to take part.

- Later this year, WPLC will be evaluating BiblioBoard. The current BiblioBoard contract runs until April 2020. In 2018 there were 123 eBook submission throughout the state, most in response to the Wisconsin Author Project. The 2019 Wisconsin Author Project will run this year from April 1 through May 31. See the WPLC Wisconsin Author Project page for additional information. One interesting fact that I was unaware of, is that, through an experimental partnership between OverDrive and BiblioBoard, select titles in our BiblioBoard collection are being made available in our OverDrive collection as always available titles. And, while usage within BiblioBoard is rather unimpressive, the same titles are checking out surprisingly well in OverDrive (almost 20,000 checkouts from June 2018 through December 2018).

  If you need a BiblioBoard refresher, WiLS staff recently presented **BiblioBoard 101**. you can watch the recording or view the slides. This, and other WPLC related information, is regularly sent out on the WPLC Announcement list. If you are not a member of this list, you can sign up here.

Cataloging update (John and Debbie)

Please remember to check the release dates or street dates of your items before they are put in transit or checked out to patrons. Some websites to check for DVD release dates include:

https://www.dvdsreleasedates.com/
https://www.releases.com/

ILS Merger Exploration Committee (Bradley)

The ILS merger exploration committee met on February 20th. They voted to recommend the NOW Consortium draft Bylaws and Grievance & Noncompliance Policy to AAC and All WALS for adoption. Please review both documents here (https://sites.google.com/view/samarbeid/home), and share any questions and comments at the March AAC meeting. AAC will vote on whether to recommend these documents to the OWLS and NFLS boards at the May AAC meeting.

The merger exploration committee will not meet in March or April. They will reconvene on May 15th to complete the NOW Consortium Resource Sharing policy after the WALS local holds trial is complete.

ILS Platform Search Committee (Amanda)

Representatives for both OWLSnet and WALS have met to start searching for an ILS Platform together. They have met once and started creating an Evaluation Matrix and will meet again on April 2nd to finish it. Then they will start narrowing down and bringing in vendors for demos.

Network Bandwidth Increases (Dave)

OWLS has submitted a request to TEACH to upgrade the network bandwidth at OWLS HQ to 2Gig (1Gig Internet / 1Gig WAN). We are currently waiting for discussions between TEACH and AT&T to determine the best option for AT&T to increase the bandwidth at OWLS. When completed, OWLS will then begin requesting bandwidth upgrades (from the current 20Meg to 50Meg) for all OWLS and NFLS online member libraries.