Evaluation of OWLSnet Plan

2007 – 2010
Goal A: Ongoing Services

- Millennium functions
- Subscription-based E-resources
- InfoSoup resources
- Technical services processes
- Internet services: web, email
- Network infrastructure
- Secure sufficient bandwidth
- Segment network on new switches
- Facilitate installation of wireless networks
Goal B: Optimize Operations

- Regular AAC meetings
- Implement recommendations to improve AAC meetings
- New director orientation program
- Codify requirements, policies, and procedures
- Monitor compliance with policies/procedures
- Investigate Policy Committee
Goal C: Develop Services

- InfoSoup enhancements
  - Process
  - Pages
  - Links to local resources
  - Patron reviews
- Evaluate E-resource subscriptions
- Select PC management software
- Explore feasibility of Brown Co. Library joining
- Explore additional Millennium modules
- Network equipment replacement
- Evaluate & improve anti-virus & security software
- More participation in acquisitions module
Goal D: Resource Sharing

- Evaluate impact/cost-effectiveness of practices
- Provide access to BadgerCat
- Make Millennium a WISCAT z39.50 target
- Monitor & address inequities
- Continue patron-placed holds & ILL requests via InfoSoup
Goal E: Training & Assistance

- Millennium training for member library staff
- Troubleshooting assistance
- More information on website about using OWLSnet services
- Initial set-up of new websites
- Individual system responsibility for tech training & consultation not related to ILS
Goal F: Study and Planning

- Appoint committee to evaluate and develop new plan
- Present new plan to AAC for adoption
- Encourage activities to keep OWLSnet staff abreast of new tech developments
The Good News Is…

We’ve achieved most of our objectives!
What could have been better?

- Starting a new plan sooner
- New director orientation process
- Formal equipment replacement schedule
- Addressing resource sharing inequities