

## **OWLS Director's report**

November 17, 2016 OWLS Board of Trustees Meeting

- The OWLSnet fees committee met again in October and have developed a draft OWLSnet fees proposal, which will be presented at November AAC meeting. More information on the plan and preliminary feedback will be available at the next Board meeting. The goal for the OWLSnet fees committee is to have a plan in place by the May AAC meeting, in order to implement the new process in 2018.
- The collection agency process has been going slower than planned. However, the first library has sent the first batch of accounts to collection. We'll be discussing this process more at the AAC meeting, but expect that procedures won't be finalized until after the January AAC meeting.
- The Hortonville Public Library Director has retired, and a new director, Rachel Martens, has started. She's visited the OWLS office and OWLS staff are once again following our new director orientation process.
- Now that employee job descriptions have been updated, the OWLS management team has started work on a new performance review process.
- I'm continuing to actively assist the Kimberly-Little Chute Library Board in their search for a new Director.
- I attended the Wisconsin Library Association Conference October 25 through October 29. The conference started with the SRLAAW meeting. The Eastern Shores Library System and Mid-Wisconsin Library System are merging, and announced that the name of their new system will be the Monarch Library System. There was a lively discussion on adding school library records to the public library ILS, which a few libraries (Racine and Milwaukee) are experimenting with, along the lines of the Limitless Libraries project in Nashville.

A big topic of discussion at the conference was the PLSR process, and representatives from each group were available at all no conflict times. Up-to-date info on the PLSR process is always available at [www.plsr.info](http://www.plsr.info)

- I've hired a consultant to assist us in navigating our PCI compliance (compliance with credit card company rules for ecommerce.)
- The New London Public Library meeting room is not available for the September 2017 meeting, so this meeting has been moved to Appleton. An updated board meeting schedule is included in your packet. It's possible that the Kaukauna meeting room will not be available for the July meeting. If so, we'll see if it's possible to hold the September meeting in Kaukauna.