CARL Conversations: April 21st, 2021

Topic: Creating, Editing, and Moving Items

Question and Answer Session

1. Does the Quick Maintenance tool work for patron records, or only items?

   The Quick Maintenance tool is just for updating item records.

2. Can you use the Quick Maintenance to enter in items?

   No, this would be sued to modify or edit items, not to add them in.

3. Should we be clicking 'Retain' when adding an item onto an order record?

   Yes. You can click retain, or just click to X out of the box and it will keep the order record as is. Please do NOT delete someone's order record. Be aware of this message box and the options in it.

4. If we click on the 'Do Not Show Me this Again' option in the window for Delete or Retain order record from previous question, would this then stick for everything after that?

   It is believed that is just for the current item you're working on and won't carry over to future items.

5. How would other libraries know if they deleted another library's item if they accidentally hit the "Delete" button from the message window from question 3?

   They most likely wouldn't know unless they went to the item and it wasn't there. It's not actually deleting the order record, but rather the 'dummy' record which is attached so that patrons can place holds against it.

6. When a record is created, are patrons able to immediately place holds on it or is there a lag time?

   They should be able to immediately place holds. If there is any lag time it would be for a couple minutes for it to show up in the online catalog.

7. Is there still a 15-minute lag time between Connect and the Client?

   Sometimes. TLC does, 'deltas' every 15 minutes which is where they go and gather the information and update the database, so it would be 15 minutes at the most. At times it can be closer to the 15 minutes and other times it can be a matter of minutes.

8. What is the ETA for BiblioCommons?

   We're still expected to go live in June as far as OWLS knows. There recently was a test version given to OWLS to look over and test to make sure everything is functioning as it should.

9. Will the libraries be getting any cool promotional materials from Chad to hand out to patrons?

Yes! Of course! Chad and Lori will most likely be working together to create materials for OWLS and NFLS libraries.

10. Will patrons have to re-turn on their checkout history?

    Not quite sure but will double check with Evan.

11. Will patron history transfer over to BiblioCommons?

    There was an option to transfer over lists and this will be part of the testing process. Amanda will ask Evan to confirm and let the group know.

12. Is there any way that BiblioCommons can make the MARC box fill the whole screen and not just a little box when it pops up?

    OWLS isn't sure if this is possible. Compared to CARL, the MARC box that pops up in BiblioCommons is about the same size. OWLS can ask to see if there is a different display option for that.